

**IH&CC Podcast series – Patient Centred Decision Making: A Complex Retrieval Case – annotated reference list for resources**

TITLE	MEDIUM and LENGTH	BRIEF DESCRIPTION	ED SPECIFIC?	LINK
Belfrage, Mary. "Why "culturally safe" health care?." <i>The Medical Journal of Australia</i> 186.10 (2007): 537-538.	Personal perspective	People need to feel like themselves and believe that the health care is connected to their lives	No	<a href="https://www.rwav.com.au/upload/rwav/Publications/Aboriginal%20Education/Why%20cultural%20safe%20health.pdf">https://www.rwav.com.au/upload/rwav/Publications/Aboriginal%20Education/Why%20cultural%20safe%20health.pdf</a>
Leanne Wright, NCAHS 'They just don't like to wait: a comparative study of Aboriginal and non-Aboriginal people who do not wait for treatment or discharge themselves against medical advice from rural emergency departments'.	47 page study	<p>Data from urban emergency departments describe the rate of discharge against medical advice at between twice and three times that of non-Aboriginal people. This comparative descriptive study examines Emergency Department Information Systems (EDIS) data to monitor demographic patterns of Aboriginal people who utilise emergency departments in the North Coast Area Health Service (NCAHS) of New South Wales in a twelve month period from the 1st of January, 2006 to the 31st of December, 2006.</p> <p>It adds to current knowledge by providing a rural perspective on Aboriginal people who leave the emergency department either prior to commencement or completion of treatment.</p>	Yes	<a href="http://www.heti.nsw.gov.au/Global/rural/completed-projects/leanne_wright_report.pdf">http://www.heti.nsw.gov.au/Global/rural/completed-projects/leanne_wright_report.pdf</a>
ACEM e-Learning Module 5: Improving ED access and experiences for Aboriginal and Torres Strait Islander patients	Online module	This module explores the historical and contemporary context for Aboriginal and Torres Strait Islander interactions with, and perceptions of, ED care. It highlights and de-bunks some common stereotypes and explores your role in providing a culturally safe environment for improved patient outcomes.	Yes	<a href="https://acem.org.au/Education-Training/Educational-resources/Indigenous-Health-Cultural-Competency-%28IH-CC%29.aspx">https://acem.org.au/Education-Training/Educational-resources/Indigenous-Health-Cultural-Competency-%28IH-CC%29.aspx</a>
Cass, Alan, et al. "Sharing the true stories: improving communication between Aboriginal patients and	5 page Journal article	Miscommunication is pervasive. Trained interpreters provide only a partial solution. Fundamental change is required for Aboriginal patients to have significant input into the management of their illness.	No	<a href="https://www.mja.com.au/journal/2002/176/10/sharing-true-stories-improving-">https://www.mja.com.au/journal/2002/176/10/sharing-true-stories-improving-</a>

healthcare workers." <i>Medical Journal of Australia</i> 176.10 (2002): 466-471.		Educational resources are needed to facilitate a shared understanding, not only of renal physiology, disease and treatment, but also of the cultural, social and economic dimensions of the illness experience of Aboriginal people.		<a href="#">communication-between-aboriginal-patients-and</a>
Sharing the True Stories: Improving Communication in Indigenous Health Care	Website	This web-site is an archive of the Sharing the True Stories Project which sought to support improved communication between Health staff and Indigenous clients	No	<a href="http://www.cdu.edu.au/centres/stts/home.html">http://www.cdu.edu.au/centres/stts/home.html</a>
Lowell, Anne. "Communication and cultural knowledge in Aboriginal health care." <i>Darwin: Cooperative Research Centre for Aboriginal and Tropical Health</i> (2001).	Report	A review of two subprograms of the Cooperative Research Centre for Aboriginal and Tropical Health's Indigenous Health and Education Research program.	No	<a href="http://www.westerndesertdialysis.com/archives/references/19981000%20Communication%20and%20Cultural.pdf">http://www.westerndesertdialysis.com/archives/references/19981000%20Communication and Cultural.pdf</a>
Nutbeam, Don. "Health literacy as a public health goal: a challenge for contemporary health education and communication strategies into the 21st century." <i>Health promotion international</i> 15.3 (2000): 259-267.	Research paper	This paper identifies the failings of past educational programs to address social and economic determinants of health, and traces the subsequent reduction in the role of health education in contemporary health promotion. These perceived failings may have led to significant underestimation of the potential role of health education in addressing the social determinants of health.	No	<a href="http://heapro.oxfordjournals.org/content/15/3/259.full.pdf+html">http://heapro.oxfordjournals.org/content/15/3/259.full.pdf+html</a>
Benson, Jill. "Concordance: An alternative term to 'compliance' in the Aboriginal population." <i>Australian family physician</i> 34.10 (2005): 831.	Article	'Compliance' is an important issue for the health of the Aboriginal people. The word implies that patients are not following the doctor's 'rules'. Concordance may be a better concept to describe both doctor and patient working together in 'harmony and agreement'. This article describes some of the parameters that affect consultations with Aboriginal patients and how they might be better addressed.	No	<a href="http://search.informit.com.au/documentSummary;dn=366368148682883;res=IELHEA">http://search.informit.com.au/documentSummary;dn=366368148682883;res=IELHEA</a>