

IH&CC Podcast series –Examples of cultural competency in the ED – annotated reference list for resources

TITLE	MEDIUM and LENGTH	BRIEF DESCRIPTION	ED SPECIFIC?	LINK
Johnstone, Megan-Jane, and Olga Kanitsaki. "Culture, language, and patient safety: making the link." <i>International journal for quality in health care</i> 18.5 (2006): 383-388.	Online Journal article	This article considers why patient safety programs have tended to underestimate and understate the critical relationship that exists between culture, language and the safety and quality of care patients from minority racial, ethno-cultural and language backgrounds	No	http://intqhc.oxfordjournals.org/content/18/5/383.full
A unique profession: Aboriginal and Torres Strait Islander Health Workers [video on the internet]. Canberra: Rural Health Education Foundation; c2013 [updated 2013 Feb 23, cited 2013 July 19].	Online video podcast 26 mins	This documentary highlights the importance of Aboriginal and Torres Strait Islander Health Workers and how they deal with patients, clients and visitors in hospitals and also assist in coordinating and providing health care in Aboriginal and Torres Strait Islander community health clinics. In particular they look after the spiritual, emotional and cultural wellbeing of the whole community.	No	http://www.rhef.com.au/programs/atsi/ahw/
Padela, Aasim I., and Imran RA Punekar. "Emergency medical practice: advancing cultural competence and reducing health care disparities." <i>Academic Emergency Medicine</i> 16.1 (2009): 69-75.	Research paper 7 pages	This research paper uses case studies of culturally diverse patients to highlight healthcare disparities in the ED. This includes non-adherence to recommended health care and delays in seeking treatment and identifies the importance of acknowledging cultural practice.	Yes	http://deepblue.lib.umich.edu/bitstream/handle/2027.42/72132/j.1553-2712.2008.00305.x.pdf?sequence=1
Centre for Ethnicity and Health (AU). CEH Publications [Internet] Melbourne, VIC (Australia): Centre for Ethnicity and Health (AU); c2013 [updated 2013; cited 2013 Nov 4].	Webpage	The Centre for Culture, Ethnicity and Health webpage provides a diverse range of links to resources from research reports, multilingual brochures and other useful publications.	No	http://www.ceh.org.au/resources/publications

Cohen, Adam L., et al. "Are language barriers associated with serious medical events in hospitalized pediatric patients?." <i>Pediatrics</i> 116.3 (2005): 575-579.	Journal article	This article summarises a study done to determine whether hospitalised paediatric patients whose families have language barriers are more likely to incur serious medical errors than patients whose families do not have language barriers	No	http://pediatrics.aappublications.org/content/116/3/575.full
Indigenous Health and Cultural Competency (IH&CC) Module 4: Understanding language and diversity and working with interpreters. ACEM 2014	E-learning module (~60 mins)	This module is part of ACEMs comprehensive Indigenous Health and Cultural Competency e-learning series. It explores the importance of working with professional interpreters for patients who speak English as a second language and the impact on patient outcomes. It will also up-skill doctors in the "best practice" processes for working effectively with interpreters, including if family members are the only viable option for interpretation.	Yes	Access the module via the e-learning tab of ACEMs IH&CC webpage: https://www.acem.org.au/Education-Training/Educational-resources/Indigenous-Health-Cultural-Competency-(IH-CC).aspx