

## EMCOP PROGRESS AND KEY ISSUES

<b>Organisation name (from) AUSTRALIASIAN COLLEGE OF EMERGENMICY MEDICINE</b>			<b>Organisation name (to) SAFER CARE VICTORIA (SCV)</b>
Meeting: COVID-19 Emergency Department Community of Practice Meeting			Meeting date: 28 August 2020
<b>Issue #</b>	Date raised, by who?	Referred to Department/ Organisation?	<b>ISSUE THEMES:</b> Communication, System Improvement, PPE, HCW safety, Workforce  Description: Short description of issue/s including example where necessary.
			Outcome and Update: Short summary of response and/or action by all parties including date response received and by who. This is updated before and after each meeting.

## ISSUES & ACTION LIST

#	Date & From	To	ISSUE, Description	Response/Action
1	28/8/20 EMCoP	Ambulance Victoria	<b>COMMUNICATION</b> What is covered in the expansion of the AV referral service?	<b>Update 31/8/2020</b> Response Ambulance Victoria received 31/8/2020, included in 28/8/20 meeting summary <b>CLOSED (1/9/20)</b>
2	28/8/20 EMCoP	Ambulance Victoria	<b>AMBULANCE</b> Suggested review of Ambulance diversion policy and significant impact to patients taken outside of area	<b>Update 31/8/2020</b> Risk to patients being transferred out of area long standing, not COVID specific but acknowledged as exacerbated in COVID.  ACTION: Email sent to Vic ACEM faculty chair and secretariat as suggested agenda item for discussion and involvement at next Vic faculty meeting. ACEM to contact Executive Director of clinical operations AV Michael Stephenson to discuss strategies being developed with the group by interested parties. <b>CLOSED (1/9/20)</b>
3	28/8/20 EMCoP	PPE Taskforce	<b>PPE - SKIN CARE</b> Has the PPE Taskforce considered any educational material regarding Skin Care? <i>There is concern, by staff, about the long-term risk of mask usage. Some EMCoP members report staff have experienced rashes secondary to mask wearing and some EDs have created skin Care routines in liaison with Dermatologists.</i>	<b>Action 1/9/20:</b> Escalated to PPE taskforce by SCV <b>Update 11/9/20:</b>
4	28/8/20 EMCoP	PPE Taskforce	<b>PPE - MASKS</b> Is this list of the <b>7 different mask</b> brands/products currently available to Victorian Health Care workers <b>publicly available</b> ?  Advice was sought for staff: <ul style="list-style-type: none"><li>- Reported that some facilities have limited types of masks available and advice sought on what</li></ul>	<b>Action 1/9/20:</b> Escalated to PPE taskforce by SCV <b>Update 11/9/20:</b>

staff should do if **available masks are not a suitable fit.**

- If staff **fail fit test** with all available mask stock
- Duoderm or other **pressure ulcer preventing (PUP) products under mask** being refused for use by Infection control (I/C).
- Are the **new BYD masks** going to be replaced? EMCoP members report issues with fit test.
- Is there a plan to get N95 from other states, as we have been told the **usual N95 orange is out of stock in VIC?**
- How do members **escalate issues** at a **state level** regarding availability, variability and procurement accessing stock of all masks where their facility have not been successful escalating the issue?

5	28/8/20 EMCoP	SCV & DHHS	<p><b>COMMUNICATION - COVID GOVERNANCE</b></p> <p>Request further <b>details</b> on the governance, structure and processes as it relates to the Vic COVID-19 specific committees and their relationship between SVC and DHHS. Request for where to access up to date organisation chart, membership, TOR and (if available) minutes from the following meetings/committees:</p> <ul style="list-style-type: none"><li>- DHHS Workforce Committee</li><li>- Health Service Pandemic Leadership Team (HSPLT)</li><li>- Clinical Leadership Expert Group (CLEG)</li><li>- Victorian Aged Care Response Centre (VACRC)</li><li>- PPE taskforce</li><li>- HCW Infection taskforce, Search of website (<a href="https://www.bettersafecare.vic.gov.au/news-and-media/responding-to-covid-19">https://www.bettersafecare.vic.gov.au/news-and-media/responding-to-covid-19</a>) shows 'Workforce committee' chair as Chief Nurse and Midwifery Officer Adj Assoc Prof Ann Maree Keenan, is this still correct and is this site up to date?</li><li>- Clinical Information &amp; Intelligence Leadership Team (CIILT)</li></ul>	<p><b>Update 31/8/2020</b> - Dr Peter Cameron presented on the organisational chart developed by ACEM &amp; SCV at EMCoP meeting 28/8/2020.</p> <p><b>Action:</b></p>
6	28/8/20 EMCoP	EMCoP	<p><b>COMMUNICATION</b></p> <p>Request to extend EMCoP membership to invite more rural/regional senior Nursing workforce</p>	<p>The EMCoP is an open invitation to all Emergency workers in Victoria and its borders. ACEM will extend the EMCoP registration to more relevant organisations. <b>CLOSED 1/9/20</b></p>

7	28/8/20 EMCoP	EMCoP	<p><b>COMMUNICATION</b></p> <p>Request for formal acknowledgement of EM contribution to COVID19 Aged Care response</p>	<p><b>Update 1/9/20:</b> Acknowledge included in 28/8/20 EMCoP meeting summary  <b>CLOSED 1/9/20</b></p>
8	28/8/20 EMCoP	EMCoP	<p><b>SYSTEM IMPROVEMENT</b></p> <p>Improved communication between VACRC and local In-Reach team when discharging patients' home.</p>	<p><b>Update 1/9/20:</b> Noted in meeting summary, added to issues and action log and discussed by Brett Morris in meeting 28/8/20 - VACRC is working on improved communications between ambulance facilities and related services. <b>CLOSED 1/9/20</b></p>
9	28/8/20 EMCoP & out of session request	PPE Taskforce	<p><b>HCW SAFETY</b></p> <p>Enquiry as to if HCW infection investigations/follow up has included the 'type/brand' of mask and or other PPE used by staff when considered to have been infected?</p> <ul style="list-style-type: none"> <li>- <i>can it be determined if HCW infections are due to the type of PPE used, or the doffing procedure?</i></li> <li>- <i>Is HCW infection information, including; definition, location and PPE type (if used) publicly available.</i></li> </ul>	<p><b>Action 1/9/20:</b> Escalated to PPE taskforce by SCV</p> <p><b>Update 11/9/20:</b></p>
10	28/8/20 EMCoP	CENA	<p><b>COMMUNICATION</b></p> <p>CENA to share fortnightly NUM forum with EMCoP members</p>	<p><b>Action:</b> Details added to meeting summary 28/8/20, sent to all members <b>CLOSED 1/9/20</b></p>
12	Out of session	DHHS & SCV	<p><b>WORKFORCE</b></p> <p>Seeking support for Albury/Wodonga workforce as there are ongoing challenges in driving to/from work – compounded for emergency vehicles, as no 'emergency / express lane' to cross the border = risk to patients</p>	<p><b>Update 28/8/20:</b> Response from Dr Andrew Wilson - being discussed at highest levels of NSW/VIC Gov.</p> <p><b>Update 1/9/20:</b> Press conference on Albury/Wodonga and border restrictions by NSW State Premier 1/9/20  <b>CLOSED 1/9/20</b></p>