

ED Entomology

A Tale from the Resus Room

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*Once upon
a time...*



Don't Ever Forget WELLBEING

*Because Emergency Medicine
is difficult – for us all*



Emotional Leadership

- Acknowledge emotion – and its impacts
- Project/channel positive emotion
- Show emotion (and vulnerability)
- Respect the emotions of others
- Make time and space for follow-up

*It's easier than you think –
just ask, and listen...*



Your perceptions are
your projections





Be a honey bee
(not a fly)

Behave yourself

- *Assume that your colleagues are smart and want to do a good job*
- Introduce yourself
- Make eye contact
- Have a conversation
- Respect the skill and care of others

Don't take over unless you really, really, really, really have to





Never invalidate the emotional
responses of others

Any questions?

Thank you for listening

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