



# Program – Patient Safety Workshop – How Safe is you Emergency Department?

Friday 19 March 2021 AEST | Online Virtual Event

08:30	Video Stream Opens for Social Mingling
<b>SESSION ONE – Introduction, and the Patient Voice</b>	
	<p><b>Chair: Dr Kim Hansen</b> Director of St Andrew’s Hospital Emergency and Senior Staff Specialist, The Prince Charles Hospital Emergency Department, Queensland</p>
09:00	<b>Acknowledgement of Country, Welcome, Introduction to patient safety</b>
09:15	<p><b>Cognitive Bias in Emergency</b> Maureen Williams Consultant Patient Advocate</p> <p>Maureen has lived with Addison’s disease for the past 40 years and has been admitted to the emergency department more than 100 times.</p> <p>She has been involved with many colleges and institutions as a passionate advocate for the patient’s voice. She has worked on Patient Safety and Quality Standards for ACEM and has been involved in medical research with both Macquarie and Monash Universities. She is a patient advocate on an Innovations and Systems Working Group for the International Society for Quality in Health Care. Maureen is also on a Working Committee for Australian Diagnostic Error Conferences. Maureen is also working with VMIA on informed consent and with Macquarie University on the issues of ageing. She is studying towards her Masters of Public Health.</p>
09:35	<p><b>Cultural safety for Aboriginal and Torres Strait Islander peoples in the Emergency Department</b> Professor Kerry Arabena, Managing Director, of Karabena Consulting Trust and First 1000 Days Australia, Director of Kinaway Chamber of Commerce and President of EcoHealth International</p> <p>A descendant of the Meriam people from the Torres Strait, Kerry’s work has brought her to the forefront of Indigenous affairs in Australia. A former social worker with a Doctorate in Environmental Science, Kerry has held senior positions including Chair of Indigenous Health at the University of Melbourne, Executive Director of First 1000 Days Australia, President of EcoHealth International, CEO of the Lowitja Institute, and Director of Indigenous Health Research at Monash University.</p> <p>With an extensive background in public health, administration, community development and research, Kerry has led a wide range of organisations and committees including the National Aboriginal and Torres Strait Islander Health Equality Council and the National Congress of Australia’s First People. Currently a Director of Kinaway Chamber of Commerce and Managing Director of First 1000 Days Australia (F1000DA) and Karabena Consulting. Kerry holds an honorary</p>

	<p>professorial position with the University of Melbourne and has a number of entrepreneurial programs in development.</p>
09:55	<p>Break (5 minutes)</p>
	<p><b>SESSION TWO – Enabling Factors in Patient Safety</b></p>
10:00	<p><b>Wait Times and Mortality: New research</b>  Dr Peter Jones  Director of Emergency Medicine Research, Auckland City Hospital, New Zealand</p> <p>Peter has MSc in Evidence Based Healthcare from Oxford University and a PhD in Health Sciences from the University of Auckland. He has served on several Australasian College for Emergency Medicine (ACEM) committees including the Clinical Trials Group, the Trainee Research Committee (chair), the Quality Committee, the Overcrowding Committee and the Scientific Committee. He currently sits on the International Federation for Emergency Medicine (IFEM) Research Committee. He led the ACEM review of Time Based Targets in 2019 and was on the recent IFEM Taskforce group looking at ED Crowding in 2020. He has published over 100 articles in the peer reviewed literature and presented more than 60 times at national and international conferences. He chairs the NZ Emergency Medicine Network for research and is currently seconded to New Zealand’s Ministry of Health as the Shorter Stays in ED health target champion. He has wide research collaborations internationally, with a broad range of research interests including analgesia, sepsis, thrombosis, acute coronary syndromes, dyspnoea, oxygen therapy, trauma, ED crowding, equity and health systems. He has experience in survey research, observational research, randomised controlled trials and systematic reviews.</p>
10:40	<p>Break (15 minutes)</p>
	<p><b>SESSION THREE – Sim for Safety</b></p>
10:55	<p><b>Chair: Eve Purdy</b>  <b>Simulation, Culture and Patient Safety - are they really related?</b>  Eve is an emergency physician and currently Research Fellow at GCUH ED. She has co-authored and led many of the publications and projects we have done in trauma/ simulation / culture and patient safety. She is also a trained anthropologist and an accomplished and experienced conference presenter.</p>
11:15	<p><b>Emergency department ECMO simulation</b>  Dr Gary Mitchell is a Staff Specialist, Emergency and Trauma Unit, Royal Brisbane and Women's Hospital and Senior Lecturer, University of Queensland. Pre-hospital and disaster fellowship- University of Calgary.  Gary studied at medical school in Belfast Northern Ireland and after finishing his Junior doctor years he moved to Brisbane and completed specialist training. He undertook a fellowship at the University of Calgary in 2017 which exposed him to quality improvement, research and an alternative approach to critical care healthcare delivery. His interests include contemporary ways to deliver medical education, TBI research, and disaster management.</p>
11:35	<p><b>Embedding and Integrating Simulation for Testing New Processes</b>  Stephanie Barwick is Head of Partnerships, Programs and Innovation at Mater Education  Stephanie is taking the benefits of simulation training beyond education and training; applying the innovative practices across the whole organisation with a focus on safety and quality.</p>

11:55	<p>As a registered nurse and midwife, Stephanie loves combining her passion for simulation with her critical care nursing experience. She has successfully implemented a number of organisational-wide in-situ simulation initiatives, identifying significant threats to patient safety and experience.</p> <p>Stephanie has completed an international Simulation Fellowship with the globally renowned Centre for Medical Simulation (in Boston), and is currently undertaking further research at Bond University into the engagement of healthcare consumers in in situ simulation.</p> <p><b>Panel Discussion</b></p> <ul style="list-style-type: none"> <li>• Dr Eve Purdy</li> <li>• Dr Gary Mitchell</li> <li>• Stephanie Barwick</li> </ul>
12:15	Lunch (45 minutes)

<b>SESSION FOUR – Vigilance Fatigue in the Pandemic</b>	
13:00	<p><b>Chair: Professor George Braitberg</b></p> <p><b>Managing Cognitive Load in the Melbourne COVID-19 Pandemic Second Wave</b></p> <p>Professor George Braitberg Deputy Director and Head of Emergency Medicine Program, Department of Critical Care (DOCC) University of Melbourne, Adjunct Professor Health Sciences Unit Monash University</p> <ul style="list-style-type: none"> <li>• <b>Experiences at Northern Health</b> Dr Megan Robb Emergency Physician and the Director of the Emergency Department at Northern Health</li> <li>• <b>Experiences at Peninsula Health</b> Dr Shyaman Menon</li> <li>• <b>Experiences at Royal Melbourne Hospital</b> Associate Professor Mark Putland MBBS MPH FACEM Mark joined the Royal Melbourne Hospital team as Director of Emergency Medicine in 2018, after 10 years working across regional and metropolitan, private and public emergency departments as well as for the Victorian critical care retrieval and coordination service. His primary role before coming to RMH had been at Bendigo Health in central Victoria where he was part of a team that built a successful EM training program from the ground up.</li> </ul> <p>He graduated from University of Melbourne in 1998 and trained in Emergency Medicine in Melbourne and Brisbane, with a focus on trauma, critical care and retrieval medicine. After graduation he completed further study in clinical research methods, aeromedical care and health service management.</p> <p>He received a Fulbright Professional Scholarship from the US State Department in 2015 to examine different models of regional trauma systems around the US and Australia. He has authored text book chapters and peer reviewed articles on diverse topics including trauma, respiratory emergencies, access and equity, pandemic response and emergency medicine and trauma training.</p>

	His primary focus now is on building, maintain and supporting the high performing RMH ED team.
13:30	<p><b>Reflection and Discussion</b></p> <ul style="list-style-type: none"> <li>• Professor George Braitberg</li> <li>• Megan Robb</li> <li>• Dr Shyaman Menon</li> <li>• Associate Professor Mark Putland</li> </ul>
13:50	Break (5 minutes)
<b>SESSION FIVE – Health IT and Patient Safety</b>	
13:55	<p><b>Chair:</b> Dr Rachel Goh</p> <p><b>Telehealth</b> Associate Professor Sally McCarthy Senior Emergency Physician, Prince of Wales Hospital and South East Regional Hospital</p> <p>Professor McCarthy works clinically as a senior emergency physician at a tertiary Sydney ED and ED Director of an isolated rural ED. She holds/ has held many leadership roles, including current President of the International Federation for Emergency Medicine. She is an active researcher and educator, has received a number of distinguished awards, and remains passionate about improving emergency care.</p>
14:15	<p><b>Digital Health, AI and Patient Safety</b> Farah Magrabi Associate Professor at the Australian Institute of Health Innovation, Macquarie University.</p> <p>She has a background in Electrical and Biomedical Engineering with over 15 years' experience in designing and evaluating digital health technologies for clinicians and consumers. Farah is internationally recognised as a leader in the safety of digital health and has made a major contribution to documenting the clinical risks to patients by examining safety events in Australia, the USA and England. Her work has shaped policy and practice including a new ISO specification for the surveillance and analysis of safety events (ISO/TS 20405). She received the Sax Institute's Research Action Award for the international impact of her research on policy and practice to improve digital health safety.</p> <p>Farah is currently investigating the patient safety risks of artificial intelligence (AI) in healthcare. She is co-chair of the Australian Alliance for AI in Healthcare's working group on safety, quality and ethics, and a Fellow of the University of York's Assuring Autonomy International Programme.</p>
14:40	Afternoon Tea (15 minutes)
<b>SESSION SIX – Medication Safety in the ED, and Wrap-up</b>	
14:55	<p><b>Chair:</b> Melinda Truesdale</p> <p><b>Being mEDicine-wise: medication safety in Emergency Medicine</b> Elizabeth Doran, Lead Clinical Pharmacist at Royal Brisbane and Women's Hospital Emergency and Trauma Centre</p>

	<p>Elizabeth leads the clinical pharmacy team in the Emergency and Trauma Centre at the Royal Brisbane &amp; Women’s Hospital, where she has worked since 2008. Originally from the UK, she completed her residency and clinical training in large teaching hospitals and has an enthusiasm for health practitioner education and the development of advanced scope practice. Elizabeth has worked in Emergency for over 10yr and confesses that she *loves* her job, particularly toxicology, trauma and “curly” cases. She has not lost her accent.</p>
15:15	<p><b>Medication-related Adverse Events from the Emergency Medicine Events Register</b></p> <ul style="list-style-type: none"> <li>• Dr Kim Hansen Director of St Andrew’s Hospital Emergency as well as a Senior Staff Specialist at The Prince Charles Hospital ED</li> </ul> <p>Dr Kim Hansen is an experienced Emergency Consultant with a passion for safety and quality in healthcare. Kim is ACEM’s Queensland Faculty Chair, a member of ACEM’s Council of Advocacy, Practice and Partnerships, a member of the ACEM Quality and Patient Safety Committee and the inaugural Chair of the International Federation of Emergency Medicine’s (IFEM) Quality and Safety Special Interest Group. She has been heavily involved in several patient safety projects, including Emergency Medicine Events Register, IFEM’s Quality Framework, and the Institute of HealthCare Improvement’s Accelerated Patient Safety Course.</p> <p>Born and bred in Brisbane, Kim graduated from the University of Queensland with first class honours and a University Medal, completed her Emergency Medicine training in Melbourne and has recently completed an MBA.</p> <ul style="list-style-type: none"> <li>• Dr Rachel Goh Advanced Trainee in the FACEM Training Program and is based at St Vincent’s Hospital Melbourne.</li> </ul> <p>She is the Trainee Representative on ACEM's Quality and Patient Safety Committee and has completed a Master of Public Health. Rachel is passionate about creating a safe and supportive culture that promotes patient and clinician wellbeing, and advocates for equitable health care through her roles as Chair of AMA Victoria’s Northern Subdivision and on the MIGA Medical Advisory Panel for Victoria</p>
15:35	<p><b>Panel Discussion</b></p> <ul style="list-style-type: none"> <li>• Elizabeth Doran</li> <li>• Dr Rachel Goh</li> <li>• Dr Kim Hansen</li> <li>• Maureen Williams</li> </ul>
15:55	<p><b>Wrap-up</b></p> <ul style="list-style-type: none"> <li>• Dr Kim Hansen</li> <li>• Dr Carmel Crock Director of the Emergency Department at the Royal Victorian Eye and Ear Hospital in Melbourne.</li> </ul> <p>She is a Senior lecturer at Melbourne University and a founding member of the Society to Improve Diagnosis in Medicine in the US. Carmel is also Chair of the newly formed Australian and New Zealand Society to Improve Diagnosis in Medicine (ANZA-SIDM)</p>

	<p>Her passions in medicine include preventing diagnostic error, improving healthcare culture and communication, and exploring the relationship between physician wellbeing and patient safety.</p>
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