Clinical
Supervision
&
Patient
Safety

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## Clinical Supervision

 A formal process of professional support and learning which enables individual clinicians to develop knowledge and competence and assume responsibility for their own practice.

Cutcliffe and Butterworth, 2001

• "The current flaw is that many work practices depend on the judgement of junior doctors to recognise when they don't know or are out of their depth."

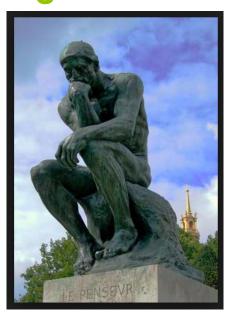
• Trainees are junior, mobile, inexperienced and may be "unconsciously incompetent" in their task and need to be actively supported and supervised rather than passively overseen."

#### Training as an Apprenticeship

 "The apprenticeship model persists as the major model of training, especially in procedural specialities."

### Main EM Skills

**Diagnostic Skills** 



#### **Technical Skills**





- 54 RCAs 2008 and 2009 in NSW
- Clinical Supervision theme
- o clinical reasoning
- decision making
- care provided

# Major Issues

| <ul> <li>Lack of recognition of deterioration</li> </ul> | 31/54 |
|--|-------|
| <ul> <li>Inadequate treatment</li> </ul>                 | 23/54 |
| <ul> <li>Missed diagnosis</li> </ul>                     | 14/54 |
| <ul> <li>Delayed diagnosis</li> </ul>                    | 4/54  |
| <ul> <li>Wrong treatment</li> </ul>                      | 4/54  |
| <ul> <li>Delayed treatment</li> </ul>                    | 3/54  |

## Major Contributors

- Availability of Senior Clinician
- Workload
- Rostering/Skill Mix
- Conflicting Priorities
- Lack of Senior Clinician Review or Input
- escalation of care
- appropriate level of care
- o culture re involving Senior Clinicians
- effectiveness of supervision

# Measuring the Effectiveness of Clinical Supervision





#### More positive.....

- Term report & WBAFACEM exam





## Ask the "consumers"



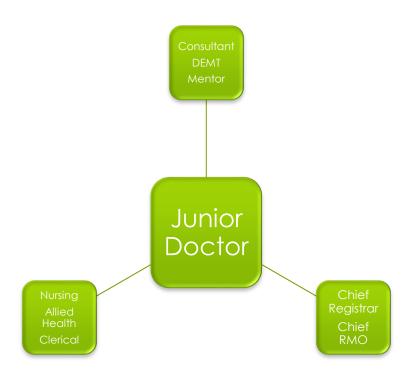
## Clinical Supervision.....



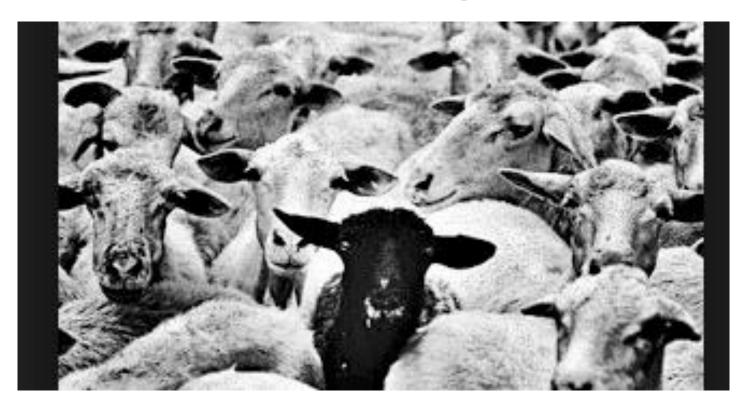
#### Good Clinical Supervision Need a framework and system



## Multi-disciplinary Team



## Poorly performing doctors



## Thank You

