# Repeat ambulance use by older people was significantly associated with higher subsequent mortality

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## Repeat ambulance users

• People who requested ambulance service twice or more in a certain period

• Singapore: 13.3% of ambulance services were used by repeat ambulance user, which accounted for 2.4% of all patients.

• Older people are likely to repeatedly use ambulance services.







#### Trend of population and ambulance services



# Background

• Current available evidence is limited to possible risk factors for repeat ambulance use by older people

• A risk of subsequent mortality of repeat ambulance users is unknown.







# Aim

• To determine the association between repeat ambulance use by older people and mortality

# Research question

• Is the number of ambulance requests made by older people associated with subsequent mortality within 48 hours and/or 30 days?







# Design and setting

• A retrospective cohort study

• Perth metropolitan area, Western Australia in 2016

• St John Ambulance WA: a sole emergency services provider







#### Data sources

- 2 data sources
  - Data from St John Ambulance WA
  - Western Australia death registry
- These 2 data sources were linked by probabilistic linkage techniques.
- Reported 96% of the accuracy









## Participants

#### • Inclusion: those who

- 1. aged 65 years old or over, and
- 2. requested an ambulance at least once in 2016.

#### • Exclusions:

- 1. transfers from a hospital,
- 2. transports by appointment,
- 3. not found at the scene, or
- 4. absconded from the scene.









# Analysis

- Multivariate logistic regression analysis
- Dependent variable: subsequent mortality within 48 hours or 30 days.
- Independent variables: number of ambulance requests in the preceding 7,30, or 365 days.
- Adjusted for age, sex, triage level determined by paramedics, reason for which an ambulance was requested, type of residence (aged care facility or not)







# Results

- Population of people aged 65+ : **191,894**
- Participants: **42,419** unique individuals
- Incidence rate: 22%
- Mean Age: **80** years
- Female: **55%**







## Reasons for ambulance request

Reasons	%
Trauma at home	13.4
Chest pain	8.2
Unspecified illness	6.4
Other trauma	6.1
Abdominal pain	5.3
<b>Respiratory tract infection</b>	4.3







# Results

- The number of requests: **69,778** requests made by **42,419** individuals
- Average: 1.6 requests/person/year







### Distribution of the number of requests



### Number of requests in 7 days & mortality



## Number of requests in 30 days & mortality



## Number of requests in 365 days & mortality



# Summary of results

• 42% were repeat users.

• 30 day mortality was significantly higher in repeat users

• 48 hour mortality fluctuated as the number of requests increased.







### Discussion

- A review by Viasus et al. concluded that:
  - Mortality within 48h— severity of the disease upon admission; and
  - Mortality in 30 days coexisting diseases.
- Repeat use of ambulance may be related to patient's chronic conditions rather than acute conditions.

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# Conclusions

- Repeat ambulance use by older people was significantly associated with higher subsequent mortality.
- The association was evident when using mortality within 30 days as an outcome.
- Alternative protocols to deal with repeat ambulance users may be useful.





